

TRUSTAR'S MEMBER CONNECT (AUDIO BANKING) USERS' PIN DIRECTIONS

Beginning on May 21, 2014, Member Connect, formerly known as MARS, no longer will share a PIN with our Home Banking and Mobile App services. The first time that you use Member Connect after that date, you will be prompted to enter a new six-digit PIN. Please be aware that, as is currently the case, your new PIN may not start with a zero.

Please note that **ATM and Debit Card PIN numbers are not affected** by these changes.