

PASSWORD DIRECTIONS FOR TRUSTAR'S HOME BANKING AND MOBILE APP

On May 21, 2014, the shared PIN for TruStar's Home Banking and Mobile App will be changing to a shared password. At that time, you will be prompted to enter a new password which meets the following requirements:

- It must be a minimum of 8 characters, and up to 15 characters.
- It must include at least one letter, and at least one number.
- It must be different from the last 6 passwords that you used.
- If you choose to use a special character, these are the characters that are allowed:

!"#\$%&()+;<=>?\^_`*'`

If you are a Mobile App user who has never logged into Home Banking, you will need to do so to create your new password for both electronic services. Please note that **ATM and Debit Card PIN numbers are not affected** by these changes.